COMPETITION RULES

Competition rules of Canal Walk Shopping Centre to stand a chance of winning an island holiday valued at R24 000 – R32 000 in the 'Win an island holiday for two this Valentine's Day with Canal Walk and Pentravel' competition.

This competition is undertaken by Hyprop Investments Limited (registration number: 1987/05284/06), Ellerine Bros (Pty) Ltd (registration number: 1960/001074/07 and Canal Walk Shopping Centre ("Promoter"). These rules are the official rules of the competition ("Competition Rules"). The Competition Rules will govern and apply to this competition. Please take note of and review these Competition Rules. By your participation in the competition, you agree that these Competition Rules will govern all aspects of your relationship with the competition, the agents or advisors connected to the competition and the Promoter. The competition rules can only be modified or amended by the Promoter (in its reasonable discretion) in a written revision of these rules posted on the Canal Walk Shopping Centre's website or by way of any other official competition communication procedures in order to reach as wide a participating audience as is reasonably possible in the circumstances.

1. Eligibility and Participation

- 1.1 The competition is organized and undertaken by the Promoter.
- 1.2 Any person who is a director, business partner, permanent/casual employee or agent of or consultant to the Promoter or any of their immediate families, including spouses, life partners, parents, children, brothers or sisters or a past permanent/casual employee who has resigned within 6 months of the competition draw or any tenants or their permanent/casual employees in the Shopping Centre or any other person who directly or indirectly controls or is controlled by the Promoter is <u>not eligible</u> to participate in this competition.
- 1.3 Any person who is a supplier of goods or services in connection with this competition is <u>not eligible</u> to participate in this competition.
- 1.4 This competition is only open to South African citizens (proof of identity must be provided in the form of an identity document/card issued by the South African government), who reside in Cape Town, who are over the age of 18 years and who have a valid South African passport.
- 1.5 A copy of the Competition Rules is available upon request via email, on the Canal Walk Shopping Centre website, housed on the competition entry form page (https://canalwalk.co.za/win/win-island-holiday/) or from the Centre Management Office between 9am 5pm, Monday Friday. (Centre Management, 1st Floor East Office Tower, Canal Walk Shopping Centre, Century Boulevard, Century City, Cape Town).

2. <u>Entries and Closing Date</u>

- 2.1 The competition will run from 1-14 February 2018.
- 2.2 To enter the competition participants must complete the digital entry form, located on the Canal Walk Shopping Centre website (https://canalwalk.co.za/win/win-island-holiday/), and submit their entry.
- 2.3 Participants are limited to one entry only.
- 2.4 The Promoter does not accept any responsibility for any entries that are lost, damaged or delayed.
- 2.5 Only entries which are displayed on the Promoter's records will be deemed to be the only successful entries in this competition.
- 2.6 The closing date for this competition is 14 February 2018. No late entries will be accepted.

3. Prize

3.1 The prize consists of an island holiday package for 2 adults. The competition winner will be allowed to select one of the three package options listed below:

1. Thailand Package: 7 nights in Phuket, valued at R28 000 - R32 000 for 2 adults sharing Valid for travel: 1 May- 31 October 2018

Includes: Return flights from Johannesburg, airport taxes, return transfers, 7 nights at the 3 star Old Phuket Resort Hotel in Phuket with breakfast daily and a complementary Phuket introductory city tour

Bali Package: 7 nights in Bali for 2 adults sharing, valued at R28 000- R32 000
Valid for travel: 1 May- 31 October 2018

Includes: Return flights from Johannesburg, airport taxes, return transfers, 7 nights at the 3 star Dewi Sri Hotel in Bali, with breakfast

3. Zanzibar Package: 7 nights in Zanzibar for 2 adults sharing, valued at R26 000 - R30 000 Valid for travel: 1 April - 30 June 2018

Includes: Return flights from Johannesburg, airport taxes, return transfers, 7 nights at the 3 star My Blue Hotel in Zanzibar, welcome drink upon arrival with breakfast, lunch, dinner and selected drinks daily

- 3.2 The prize is not transferable and cannot be exchanged for cash.
- 3.3 The winner will be drawn by 19 February 2018 and announced by 23 February 2018.
- 3.4 If the winner is unable to accept the prize or in the event that the Promoter is unable to contact the prize winner telephonically or via email within 48 hours of the draw, the Promoter reserves the right to draw the prize again.
- 3.5 The Promoter reserves the right to substitute a prize of equal or greater value if the original prize is unavailable.
- 3.6 The prize winner will be required to personally collect the prize (proof of identification must be presented upon collection) from the Centre Management Office between 9am 5pm, Monday Friday.
- 3.7 The Promoter is not responsible for any damage to the prize on signature of receipt by the prize winner.
- 3.8 All risk and liability pertaining to the prize shall pass to the winner on signature of receipt by the prize winner.
- 3.9 The winner hereby agrees to indemnify the Promoter, its directors, its agents, permanent/casual employees (permanent/casual), its affiliates, its advertising agencies, its suppliers, its consultants or its advisors and holds the Promoter, its directors, its agents, permanent/casual employees, its affiliates, its advertising agencies, its suppliers, its consultants or its advisors harmless against all and any claims as a result of any defective or damaged prize awarded to any winner.

4. <u>Selection of the Prize Winner</u>

- 4.1 The winner will be randomly selected by means of a certified method of selection.
- 4.2 The prize winner will be the first entry drawn by lot or chance by the judge.
- 4.3 The winner will be announced by 23 February 2018 and notified telephonically, via Facebook direct message or email and the prize winner's name will be published on the competition post within 9 days of the draw.
- 4.4 The prize winner agrees to participate in any and all advertising, promotion and/or other commercial activities relating to the prize draw and consents and agrees that their photograph, image, likeness and/or voice may be used by Canal Walk in all related promotional activity without any rights of prior approval or inspection.

5. **General**

- 5.1 The judge's decision is final and no correspondence will be entered into.
- 5.2 The Promoter reserves the right to cancel or alter any aspect of the competition or the Competition Rules at any time in the Promoter's sole discretion and without any liability.

- 5.3 If a participant contravenes these Competition Rules, the participant may, in the Promoter's sole discretion, be disqualified.
- The Promoter, its directors, permanent/casual employees, agents, its affiliates, its advertising agencies, its suppliers, its consultants or advisors shall not be liable for any claim for any loss, damage or injury arising or suffered by any person entering this competition in any manner whatsoever including, but not limited to, personal injury or death, or any harm caused to any participant, or for damage, loss or destruction of any property of any participant arising from negligence by the Promoter, its directors, permanent/casual employees, agents, its affiliates, its advertising agencies, its suppliers, its consultants or advisors (other than gross negligence by the Promoter, its directors, permanent/casual employees, agents, its affiliates, its advertising agencies, its suppliers, its consultants or advisors).
- 5.5 Income taxes relating to the prizes (if any) are the sole responsibility of the prize winner.
- 5.6 The participants in this competition are aware and agree that in order for the Promoter to conduct this competition, the Promoter must collect and use the personal information obtained from the participants.
- 5.7 Any person who participates in this competition shall be deemed to have accepted the Competition Rules and agrees to be bound by them.
- 5.8 The laws of the Republic of South Africa shall govern this competition.

6. **Data Protection**

- By submitting an entry into this competition, participants are sending their personal information to the Promoter who will at all times process their personal information in accordance with the Protection of Personal Information Act, 4 of 2013 ("POPIA"). All information will be treated in accordance with the Promoter's Privacy Policy available at http://www.canalwalk.co.za/privacy-policy/ ("Privacy Policy").
- 6.2 By entering the competition, participants hereby agree to the Promoter's Privacy Policy.
- 6.3 By entering the competition, participants agree to the Promoter sending them e-newsletter communications.
- 6.4 Where participants have consented to receiving marketing materials from sponsors of prize draws, participants understand that their personal information will be treated in accordance with the sponsor's privacy policy (not the Promoter's) and that it is the sponsor who is responsible for ensuring that the participant's personal information is treated in accordance with POPIA. Should participants have any queries or complaints in relation to a sponsor's treatment of their personal information, the participant must refer that complaint directly to the sponsor.